



➤ **I am a victim of domestic violence (DV) and have no place to stay. What should I do?**

- You can go to your local department of social services (district) office, or the Human Resources Administration (HRA) in New York City, and ask for help in finding emergency DV shelter.
- You can contact a local DV program directly through their DV hotline.
- You can call the New York State DV Hotline and ask for emergency shelter.

➤ **I don't have any money or a job to help pay for a DV shelter. What can I do?**

You do not have to pay for your stay at the DV shelter.

➤ **What is TA?**

TA, also known as Public Assistance, is cash assistance for individuals and families as they seek work, participate in training or receive treatment necessary to enable them to achieve self-sufficiency.

➤ **Do I have to apply for TA to get emergency shelter at a DV program?**

No. You do **NOT** have to apply for TA to get emergency shelter. Whether to apply for TA is your decision.

Domestic Violence Hotlines:

In New York City, call: 1-800-621-HOPE (1-800-4673) or 311

Outside of New York City, call: 1-800-942-6906

All phone numbers provide information in English, Spanish and other languages.

Deaf or Hard of Hearing, call: 711

New York State Office of Temporary and Disability Assistance websites:

www.myBenefits.ny.gov

www.otda.ny.gov

New York State Office of Children and Family Services:

Approved Domestic Violence Service Providers by county:

www.ocfs.ny.gov/main/dv/providerlist.asp

If you have concerns about how applying for or receiving TA may impact your immigration status, you should call an immigration attorney or the Office for New Americans Hotline at **1-800-566-7636**.

Local Domestic Violence Hotline Number:

Information About Temporary Assistance for Victims of Domestic Violence



➤What benefits may be available through TA?

You may be eligible for one or more of the following:

- Emergency assistance, including paying for your DV shelter stay
- Cash assistance
- Housing assistance, rent and utility payments
- Job placement services
- Transportation assistance
- Moving expenses
- Security deposits
- Storage
- Furniture

➤What are the requirements to receive TA?

You will have to complete an application and attend an eligibility interview. If you wish to authorize the district to speak to your DV provider, you will also be asked to sign a consent form. You may also be required to participate in work activities, child support, and drug and alcohol screening, assessment, and treatment.

➤What if it is not safe for me to meet the requirements?

If at any time you think any of the TA requirements will put you or your children at risk or make it harder for you to escape an abusive situation, then you can ask to meet with a DV liaison. The DV liaison will see if you can do these things later, when it is safe.

You may meet with the DV liaison at any time while you are applying for, or receiving TA.

Anything you say to the DV liaison will be kept confidential, except anything about child abuse and neglect.

➤ What information is needed to apply for TA?

The TA application will ask you such things as: your first and last name, date of birth, Social Security number, marital status, phone number, address, names of household members, income/resource information, employment information, citizenship, child support information, and drug/alcohol use.

➤ How is my personal information used when I apply for TA?

Your personal information is used to find out what programs can help you. Your information is kept confidential and access is restricted to persons and organizations directly connected with TA.

It is your decision if you want to apply for TA and share your information. If you have any questions about sharing your information, you may ask the DV liaison at the district, or an advocate from the DV program, and they will help you.

➤ How else can the district help me?

Information you provide to the district may also help you receive one or more of the following:

- Supplemental Nutrition Assistance Program (SNAP) to help purchase food

- Home Energy Assistance Program (HEAP) to help with the cost of heating of your home
- Child care assistance
- School breakfast and lunch programs
- Women, Infants and Children (WIC), a supplemental food program that provides nutritious food and education for low-income pregnant, postpartum or breastfeeding women, and children up to age 5
- Health insurance affordability programs
- Refugee and immigration assistance
- Veterans' benefits

To learn more about TA, you can ask the district or your DV shelter provider for a copy of the client information books

- **LDSS-4148A**, Book 1: *What You Should Know About Your Rights and Responsibilities*
- **LDSS-4148B**, Book 2: *What You Should Know About Social Services Programs* and;
- **LDSS-4148C**, Book 3: *What You Should Know if You Have an Emergency*.